

# aras



aged rights advocacy service inc.

## MEDIA RELEASE: ELDER ABUSE

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29 JULY 2016

**Aged Rights Advocacy Service Inc (ARAS) acknowledges the deeply distressing case of physical assault and elder abuse on Mr Hausler which was revealed on the 7.30 Report.**

**ARAS will continue to work with the Hausler family to resolve care issues.**

**ARAS CEO, Carolanne Barkla says 'ARAS will also advocate for change that supports older people to exercise their rights, particularly in regard to the right to privacy, dignity, and safety'.**

**It is important to acknowledge that there are many diligent and caring staff of residential aged care facilities who support older people everyday.**

**ARAS has also been approached as to what staff, residents, representatives, family or friends should do if they suspect a family member living in residential aged care is being abused.**

**If Staff, residents or their representatives have concerns:**

- **They should raise those concerns with the Residential Aged Care Facility in the first instance.**
- **If they are not happy with the response they should contact the Aged Care Complaints Commissioner and /or seek the support of an ARAS Advocate.**
- **If you or a person you know is being abused and you want free confidential advice please call:**
  - **ARAS 08 82325377**
  - **Country Toll Free 1800 700 600**
  - **Elder Abuse Prevention Phone Line 1800 372 310**

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